

Opportunity Profile

Company = LendingArch

Position = Credit & Service Specialist

Location = Calgary

Reports to = Paul Hadzoglou

Opportunity Overview

Opportunity

Do you want to join an organization that is rapidly growing and expanding? Do you thrive in an entrepreneurial environment? Do you like to surround yourself with high performing individuals? We are looking for a Credit & Service Specialist to join our Calgary based marketplace lender specializing in unsecured consumer loans. This is a great opportunity for a candidate possessing excellent collaboration skills, a “think yes first” attitude, and an ability to manage expectations in a fast paced environment. The Credit & Service Specialist will review and assess consumer loan applications using a leading edge underwriting system. They will also assess and evaluate risks on an application- by-application basis and structure financing terms and recommend deal improvements. We want you to be a team-oriented individual with excellent communication and interpersonal skills. You should be comfortable in producing high quality work and have the ability to be resourceful and independent. Let us know if this is the role for you.

What We Are Looking For:

- Fluency in written and spoken French and English
- Fiercely accountable
- Ability to multi task
- Focused on being innovative
- Always looking for improvements and ways to disrupt the way we do things
- Previous consumer credit/banking experience
- Strong understanding of fundamental credit underwriting principles
- Focused on delivering a “Wow” customer experience
- Quality Focus
- Analytical Mind
- Excellent interpersonal skills and telephone etiquette

Start your future today & connect with paul.hadzoglou@lendingarch.com

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What You Will Be Doing

- Evaluating and verifying application information
- Establishing credit terms and limits
- Performing Thorough review and due diligence into the credit worthiness of applicants
- Working with clients who may be experiencing difficulty making their payments
- Structuring terms of credit which will be beneficial to the client and improve their financial position
- Working with a team of other credit specialists to identify best practices and innovate
- Opens customer accounts by recording account information.
- Maintains customer records by updating account information.
- Resolves product or service problems by clarifying the customer's issue; determining the cause; selecting and explaining the best solution; expediting correction or adjustment; following up to ensure resolution.

For further information or to apply please contact:

Paul Hadzoglou

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